QUALITY POLICY
STATEMENT
At AEVI we bring banks and acquirers closer to their merchants, and merchants closer to their consumers, by providing choice and flexibility through an open ecosystem. Our goal is to provide the Number One open ecosystem for high quality, value-added apps and services and payments. Leading the payment industry to DO MORE through new ways of thinking and embracing collaboration.

**Quality is an integral part of AEVI’s corporate business principles and employee’s work.** These principles guide our action to deliver products and services that are safe and compliant and are essential for the achievement of our vision. Our commitment through this policy is to never compromise in the security, compliance and quality of our services.

To ensure that we meet our responsibilities and obligations to our customers, our people, our partners, our suppliers, and to our shareholders, our quality policy summarizes the essential elements of our commitment for excellence, which includes:

- Identifying and understanding our customers’ expectations, measuring customer perceptions, and implementing improvements to increase customer satisfaction
- Complying with relevant laws, regulations and internal requirements, as well as international ISO standards
- Establishing, applying, maintaining and improving the effectiveness of Quality Management System – ISO 9001:2015, as well as Information Security Management System - ISO 27001:2013, through the active collaboration of all staff and coordination by our corporate Head of Quality
- Careful selection of and working with our suppliers to ensure they understand our needs, are proficient in what they do and comply with our quality standards
- Continuously challenging ourselves to improve our integrated management system and making continuous improvement a part of every day and every job

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Mike Camerling  
CEO

Matthias Finke  
CFO